

QUALITY POLICY

Our company is an organization that offers custom software and website development in electrical and technological consulting projects, always providing a research & development factor in all its products.

The quality of our services is defined by the fulfilment of the requirements, and the achievement of the client's objectives, always striving for the highest level of satisfaction. Excellency in process management is paramount for us, therefore we utilize agile methodologies wherever the situation so requires.

For this, we have a fully-invested, personal, and highly prepared team, always characterized by our unique, corporate DNA.

ISO 9001 certification since 2010, our everyday work is a continuous-improvement endeavor, upon which our quality assurance guidelines reside:

QUALITY = quality of service + quality of management + quality of life

Inforyde, Zettasyde and pm&a, apply in their processes strict quality controls that cover both the final products developed for our clients, as well as the internal procedures such as human resources, purchasing and/or services provided by third parties or cybersecurity.

Our values include 12 non-negotiable principles that define our DNA (and no, we do not have others):

- We care more about the people than the numbers.
- Goals:
 - # 1: Customer satisfaction
 - # 2: Continuous learning and improvement
- Status: generating value...
- Default ingredients: quality, quality and another pinch of quality
- Untiring in the search for corporate wellness
- Yes to conciliation, in all its times, forms and people
- Leadership domino: INSPIRE >> TRANSFORM >> INNOVATE
- Manifestly agile
- Our key pieces of the puzzle: effort and commitment
- Equality is much more than a binary operator
- Innate attraction by the magnetic north pole of #effectivity
- Plural: team; Singular: TEAM

- And for free, for an unlimited time: There are no excuses for not engaging in our social responsibility

David Soler Soneira

Managing Director